

Pepco
701 Ninth Street NW
Washington, DC 20068-0001

9/29/20

Dear Valued Customer:

At Pepco, we are committed to providing safe, reliable, affordable, and sustainable energy to our customers. Please know that during the COVID-19 pandemic, we are continuing our daily work to help ensure we meet the energy needs of our customers and communities. During this stressful period, we strive to protect the health and safety of our team members and the communities we are privileged to serve.

Our Waterfront Half Loop work is being implemented to improve system reliability in the Navy Yard and Waterfront areas. Our goal is to strengthen our system resiliency to address the area's growing demand for electricity. We will be upgrading aging equipment and restructuring customer load on electric distribution feeders in order to provide more reliable service.

This work will be implemented in multiple phases and will include cable removal, conduit upgrades and the resizing of manholes. We understand that work in your neighborhood may cause disruption to parking and road conditions due to the use of steel plates. Please know that we will take all efforts to minimize the impact to your neighborhood as much as possible.

We will begin this work on October 10, 2020 and anticipate completion in December 2020. Our typical work hours will be from 9:30am – 3:30pm, Monday through Saturday. We appreciate your patience during the duration of this work. Safety is our number one priority, as crews perform this work, and we ask customers to remain clear of worksites for their safety and that of our crews.

Our areas of work:

- Manhole Enlargement (9th and E Street, SE)
- Cable Installation (E Street, from 9th to Pennsylvania Avenue, NW)
- Cable removal (E Street, from 7th to 9th Street, SE)
- Manhole and conduit installation (I Street, between 8th and 9th Street SE)

Thank you for your patience and understanding as we complete this important work. Should you have any questions, please contact Jamaal Jordan, Public Affairs Manager, at jamaal.jordan@pepco.com.

Again, thank you for your patience.

Sincerely,



James Pittman
Vice President, Pepco Region